

User Guide for Nokia/Samsung Symbian S60 phones



SOS Tracker
Safety and security first

SOS Tracker

"SOS Message" is where you write your own text that will be sent with SOS messages

Use General to set user name, numbers, report frequency and duration...



A long press on the "OK" button will initiate an SOS request

Tell others where your location is. Activate a "Here I am" position report from this menu with one click

A long press here will cancel an SOS request

SOS Tracker Settings

Activation:

On: SOS (panic) button is active

Off: SOS (panic) is not active

Name:

Add your name in this field i.e. Michael.

This is the signature that will be sent with emergency and non-emergency message and needs to match the name you registered on the Assist website

SOS Number:

Add the phone number that will receive SOS messages

Position Report number:

Add the phone number that will receive "Here I am" and "remote request" messages



Remote Request:

On: Remote request messages will be sent automatically to the Position Report Number

Off: You will be prompted to approve Remote Requests before they are sent

Privacy Statement:

Choose whether to show the privacy statement every time the application starts or not

SOS Repetition:

Sets number of times SOS messages will be sent after pressing the central "OK" button



Action Interval:

Sets the frequency of sending SOS requests. For example, setting "Action Interval" to 5 min. and a "Stop After" of 15 min. will send 3 SOS requests

SOS Message

Enter the message that you would like to be sent with emergency SOS requests each time



How to?

Send an SOS Request?

A long press on the "OK" button for 3 seconds will initiate an SOS request.

Cancel an SOS Request

To cancel an SOS request press "C" for 3 seconds



Send a Here I am report?

Click on Here I am from SOS Tracker main screen. You will be prompted to confirm the action

Send a Remote Request?

Send a normal SMS to the phone which has SOS Tracker installed with content "remote request". The GPS location will be sent automatically to the number set in (General>Position report number)



What format should I use for my phone number?

Your phone number should contain no non-numeric characters except for the + plus sign, and be specified in full international format. i.e. "+447711223344"

What does an SOS request do?

It will send a panic SMS with your current location and message to the number specified in General>SOS number, i.e. the GeonixLocate website, where it will be displayed on maps and satellite imagery as a red pin

I sent an SOS request but it did not include my GPS Location

This happens when SOS Tracker fails to get a valid GPS Position. The first message sent after the SOS button is pressed will go immediately, and most often a valid GPS fix will not have been obtained. A subsequent message will be sent with co-ordinates as soon as a valid fix is obtained. Ensure you have clear line of sight to the sky for up to several minutes to receive a valid GPS fix.

I pressed the "OK" button for 3 seconds but no SOS request was sent

Make sure that SOS Tracker is active (General>Activation) and the SOS phone number is properly set

Can I make an SOS request when the phone key lock is active?

Yes. You can initiate SOS requests even when your phone key-lock is active

When should I use a Here I Am position report?

Use "Here I Am" to send your current location in non-emergency situations. You can use it also in situations where you think that your phone may shortly not be able to get a GPS position, for example, before entering a building or a place where you suspect there will be weak GPS signal

What is a remote request?

It is a position request made from another phone to get your location. Your location will be sent to the number specified in (General>Position Report Number). Note the message "remote request" must be sent in lowercase only

I sent a remote request but didn't receive any messages

Make sure that the message content is "remote request" (case sensitive and no quotation marks)

Do I need to start SOS Tracker whenever I restart my mobile phone?

No. SOS Tracker will start automatically whenever the phone is switched on

If I pressed "Exit" on the main menu, will that close SOS Tracker?

No. it will just send SOS Tracker to the background where it will continue to be active

How can I deactivate SOS Tracker?

Set (General>Activation) to "OFF"

How do I find out my phone's IMEI number?

- 1- Dial *#06# and copy the 15 digit number that appears
- 2- From SOS Tracker: Open (Options>Register) and copy the Serial Number