

Helper Feature Full User Guide

(We suggest this full process for the first use of ThurayaLocate, particularly if you have not used the Helper feature of your handset before. After first use, follow the quick guide below)

- Switch on the SG-2520 Handset (via the red labelled End key)
- With the handset upright, in an out-of-doors location and with a clear view of the sky overhead, select the menu option (by pressing the left hand soft key)
- Scroll across to Contacts and select, then press 6 on the keypad to take you to the Helper menu
- On Helper 1, select Options via the left hand soft key, then select the edit option, then number input. Enter the number for ThurayaLocate +278388918342, select OK via the left hand soft key – the main helper menu appears and the telephone number entered is shown in Helper 1
- Select Option again via the left hand soft key whilst on Helper 1, then scroll down to the set up option and press select, two options will appear Helper and Timer
- Select the Helper option and a screen will appear asking you to setup an emergency message – note this message will only be sent once and will be the first message the handset will send when the Helper feature is switched on. We recommend you type in SOS or Check In depending on how you would like to use the Helper Feature. Once input select Done
- Then again select Option via the left hand soft key and then Set Up, Timer. This sets the frequency (minimum 3 minutes, maximum 99 minutes) at which SMS messages with your GPS coordinates are sent to ThurayaLocate. We recommend 3 mins – the select Save, select Option then Done
- To activate the Helper Feature come out of the menu and go back to the main Network Operator screen. Press and hold the right hand soft key until a message appears stating the Helper is activated. Note a large red exclamation mark (!) appears on screen while the Helper is activated and running.
- To deactivate the Helper Feature press and hold the right hand soft key once more

Quick Guide

- Press and hold right hand soft key to activate position reporting, press again to stop